



THE RONDO PRODUCTION

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20 March 2020

Dear patrons and participants,

Following the recommendations announced by the federal and the state governments, we deeply regret to announce that the **Penang International Wind Music Festival 2020**, which was initially scheduled to take place from 3rd to 6th June, has been cancelled in an effort to mitigate the spread of COVID-19. The restriction on mass gathering is among the key initiatives in controlling the outbreak.

We are saddened to cancel the long-anticipated festival, but the health and well-being of our participants, audience, artists, and management is of the utmost importance. We believe that we should take the necessary steps to reduce the spread of the virus.

Refund Information

These refund options are available to those who purchased tickets to the event:

1. Turn RM10.00 of your registration fee into donations to support us at this difficult time, and receive a refund for the remaining amount.
2. Receive a **FULL** refund for the value of the registration fee.

Please fill in this [form](#) for your refund request.

Support

Today, your support to us is more important than ever. As a social enterprise, we rely on the community we serve. We hope you will consider the role music plays in your life and [support us](#) with a gift of any amount today.

At this moment, we are experiencing a high volume of emails, and it may take longer than usual for us to respond to your inquiry. Rest assured that we will revert to you the soonest possible. We thank you for your patience and understanding.

From the Management Team of
Penang International Wind Music Festival 2020
The Rondo Production